ROCK WALL ATTENDANT JOB DESCRIPTION

JOB DESCRIPTION: Rock Wall Attendant responsibilities include overseeing and assisting rock wall users in order to maintain participant and facility safety. Rock wall staff work under the supervision of the rock wall coordinator and the Student Recreation Center supervisors.

DUTIES AND RESPONSIBILITIES:

- Monitor participants climbing activity to ensure safety policies are being adhered to
- Provide a welcoming and customer service oriented environment for staff and participants
- Provide participants with information about climbing wall programs and routes
- Follow all established opening, on-shift and closing policies and procedures
- Assist individuals with climbing equipment
- Offer users advice on how to improve their climbing skills and techniques
- Maintain climbing equipment and wall
- Conduct daily inspections of the climbing wall, surrounding area and of equipment
- Perform miscellaneous duties as assigned
- Know and enforce policies and procedures
- Maintain lost and found
- Responsible for following SRC safety procedures and protocols

POTENTIAL DUTIES AND RESPONSIBILITIES:

- Assist with hosting group climbing events
- Setting roped and boulder climbing routes
- Facilitating instructional belay classes
- Clean climbing holds

KNOWLEDGE/SKILLS REQUIRED:

- Climbing and belaying experience
- Awareness of safety concerns and risk management involved with climbing
- Good customer service and communication skills
- CPR, AED and First Aid current certification or willingness to acquire within three months of employment